

28 October 2008

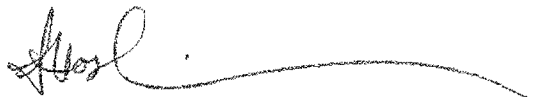
**To whom it may concern**

**Re: Paint correction to 2008 Audi A3 Sportsback**

I have a brand new Audi A3 Sportsback with brilliant black duco. The car was delivered to me with minor swirl marks and holograms on the paintwork, which had occurred at the dealer. After sending the vehicle back to the dealer three times for rectification I lost confidence and in frustration arranged for Mario of Eurogloss Prestige to paint correct my vehicle.

Mario painstaking worked on my car for a full day and the result was fantastic. Mario has meticulous attention to detail and provides a friendly and personal service. I have no hesitation in recommending Mario.

Regards

A handwritten signature in black ink, appearing to read 'Julian Hoskins', followed by a long, sweeping horizontal line that extends across the width of the signature area.

Julian Hoskins  
Bowen Crescent  
South Melbourne