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11 November 2011

Mr Mario Corallo
Eurogloss Prestige

Dear Mario,

It is rare these days to find someone who understands the meaning of professionalism and customer service so I am writing to tell you how extremely satisfied I am with the outcome of the work you recently carried out on my new Lexus IS350 F Sport.

I was impressed with your detailed knowledge of paint protection technology and you took the time to explain to me the various products and processes available so I felt I was being given real options and choices.

When you showed me your work van, it was clean, tidy and organised. You have obviously invested in the very best tools and equipment, and it was clear to me that you are proud of the work you do and rightly so.

Your approach to the job and your attention to detail was fastidious, and as a result, my car looks awesome!

I would like you to return on a regular basis to keep my car looking as good as it does now.

Please feel free to show this letter to prospective clients as a testimonial to your workmanship and character.

Sincerely,

