

11 February 2012

Mr Mario Corallo  
Eurogloss Prestige  
PO Box 28  
Ormond VIC 3204

Dear Mario

**Paint restoration: 2002 Silver Lexus IS 200**

Wow, what a difference 5 days made to my dear Lexie. After virtually killing the paintwork at my own hand in utter frustration at the dripping sap from the trees in my driveway, I thought the only solution was to organise an entire respray of my car. But you worked a miracle and restored the paint to its factory condition.

Your service (including dropping me at the railway station and offering to pick me up from home when my car was ready), your dedication and your commitment to doing a number 1 job was second to none. You treated my car as if it was your own, even though I just appeared on your doorstep one warm January afternoon on the recommendation of someone in northern NSW.

Thank you for putting your heart and soul into restoring my silver Lexus. Albeit a 2002 model, it has only travelled 55,000km and it is like driving a new car again.

I wish you well in your business and would be very happy to recommend your workmanship to prospective clients.

Kind regards

**Liz Tromans**

PS. Thanks for the detailed email outlining what to use to clean my car so it can stay in top condition!