

FROM THE DESK OF  
**SD**

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19 January 2013  
Mario Corallo  
Director  
Eurogloss Prestige

Dear Mario,

Just dropping you a line to pass on my regards with reference to the fantastic job you did on my 2011 Jerez Black M3. Even though the car was just a year old and was meticulously maintained, the marring, swirls and scratches which came as a result of incorrect pre-delivery preparations were gone in an instant! You gave me the confidence to continue to maintain the car and through your use of such a high quality sealant, my prepping takes 30-40% less and is done better on the whole.

You are a true gentleman who not only took the time to complete the job, but your follow up and guidance in terms of maintenance (which you did completely free of charge) was exceptional and well beyond the scope of your competitors.

I look forward to many years of reliable car care with Eurogloss.

Sincerely yours,

SD